Speciality	High Risk Remain Face to Face	Medium Risk Video or Phone Consultation with F2F followup rebooked 3 months ahead	Low risk Rebooked 4-6 months ahead
ACTION	Face to Face	as soon as possible carry out video consultation; until then phone call on day of scheduled clinic visit +/- 3 days; arrange face-to-face within 2 weeks if history or signs indicate undiagnosed developmental sight-limiting, or acute sight- or life-threatening condition	postpone by 6 months
Paediatrics			
New	Potentially sight- or life-threatening conditions:	children who have already started amblyopia treatment with patching or atropine	Patient by patient triage needed: referrals to be triaged by clinicians; postpone all referrals for conditions that do not threaten sight or life
	cataract in infants under the age of 8 months	Note: Change amblyopia treatment from atropine to patching if follow-up visit needs to be postponed.	Note: red itchy eyes - likely seasonal allergic conjunctivitis - recommend purchasing antihistamine eye drops over the counter, or write to GP to prescribe olopatadine or ketotifen
	suspected glaucoma	Red itchy eyes - likely seasonal allergic conjunctivitis - recommend purchasing antihistamine eye drops over the counter, or write to GP to prescribe olopatadine or ketotifen	
	pre-septal and orbital infections and inflammations, inflamed dermoid	Most paediatric oculoplastic/adnexal cases except acute infections/inflammation of orbital tissues or acutely inflamed dermoid	
	signs of neurological emergency: papilloedema (swollen discs plus symptoms of raised ICP), optic neuropathy, new-onset nystagmus	reduced vision in both eyes (0.2 logMAR or worse, or less than "normal for age")	
	documented deterioration of vision	reduced vision in one eye in children under the age of 7 years	

	leukocoria/absence of red reflex	early-onset or acute strabismus with amblyogenic potential: infantile esotropia, acute onset squint with risk of losing binocularity	
Follow-up	children with sight- or life-threatening conditions:	children who have already started amblyopia treatment with patching or atropine; phone/video consultation when technically feasible.	Patient by patient triage needed; lists to be reviewed by clinicians; postpone all appointments for conditions that do not threaten sight/life
	cataract in infants	Note: Change amblyopia treatment from atropine to patching if follow-up visit needs to be postponed.	
	suspected glaucoma	Red itchy eyes - likely seasonal allergic conjunctivitis - recommend purchasing antihistamine eye drops over the counter, or write to GP to prescribe olopatadine or ketotifen	
	pre-septal and orbital infections and inflammations, inflamed dermoid	Most paediatric oculoplastic/adnexal cases except acute infections/inflammation of orbital tissues or acutely inflamed dermoid	
	post-operative appointments after lensectomy, until the age of 12 months. After the age of 12 months, appointments could be delayed by 2 months.	post-op strabismus surgery (two weeks and three months)	
	post-operative appointments within 2 months after glaucoma surgery children on medication (drops or systemic) or being actively monitored for glaucoma/high IOP	reduced vision (0.2 logMAR or worse) in both eyes at last visit reduced vision in one eye in children at last visit (age under 7 years)	
	children on medication (drops or systemic) or being actively monitored for uveitis	children on medication (drop or systemic) for corneal/external disease	

	children on medication (drops or systemic) or being actively monitored for glaucoma/high IOP children newly started on high-frequency/high-intensity topical steroids - risk of high IOP children not responding to amblyopia treatment referred by orthoptists to consultant clinic		
Surgery	high IOP		Patient by patient triage needed: lists to be
		reviewed by clinicians; postpone all interventions	reviewed by clinicians; postpone all interventions
	cataract in children under 8 months of age		
	or where causing amblyopia		
	acute emergencies (f. ex. penetrating injury)		
	acute onset squint with risk of amblyopia		
	where prisms not practicable		
	intravitreal injections for CNV in paediatric		
	uveitis patients		
	some EUAs (clinician discretion)		