

LEADERSHIP FOR EYE HEALTH SERIES

Cynefin Framework – David Snowden

Explained by THNK.org

<https://www.youtube.com/watch?v=n8ttzEW0GFs>

Obvious / simple (predictable)

Description: Connection between cause and effect is clear, best practices exist

Example: Cooking a dish

Strategy: Sense, categorise, respond

Complicated (predictable)

Description: Connection between cause and effect is less clear. Requires expertise to figure it out. Good practices exist.

Example: Building a factor

Strategy: Sense, analyse, respond

Complex (unpredictable)

Description: Connection between cause and effect only seems clear in hindsight. Only emergent practices

Example: Changing company culture

Strategy: Probe, sense, respond

Chaotic (unpredictable)

Description: No connection between cause and effect. Novel practices exist.

Example: volcano eruption

Strategy: Act, sense, respond

Questions for discussion

How do you typically respond to situations or problems?

How much do you tailor your response to the problem or situation you encounter?

