



**EMERGENCY RESPONSE TO
PANDEMIC COVID-19**

**SILIGURI GREATER LIONS EYE
HOSPITAL,**

**SILIGURI-WEST BENGAL,
INDIA**



Siliguri Greater Lions Eye Hospital

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Dear patron, during these difficult times when we are undergoing a nationwide lockdown to prevent the spread of COVID 19, a droplet-based viral infection which can affect you only if you come in contact with it.

Supporting the government's measures, we request and encourage you to stay back at home, keep your family safe through self-isolation. Your routine eye check-up can wait.

To attend to your ophthalmic emergency we are issuing these emergency numbers including our Whatsapp consultation numbers (until lockdown continues). Please, write to us with a photograph of your eye, what are the symptoms/problems you may be suffering with and we will get back to you in no time.

Please, remember to get in touch with us over phone or whatsapp before risking coming out to our hospital. Believe in us. We will guide you through appropriately!

#EmergencyConsultation



Notice / নোটিস / নোটিশ
Help Us Help You

For Any Emergency Please Call At Our Numbers:

Helpline : 97333 000 90

Other Emergency And WhatsApp Numbers :

+91 97336 47777

+91 97333 00990

+91 88824 57335



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Santanu Bhattacharjee Good decision, many many thanks

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Luckey Theeng Thank you. 🗨️

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Arabindra Paul Yee samay khabar na khayoy, seyeeta hola good decision. A

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The COVID 19 Pandemic An Immediate Emergency OPD Response

The hospital has taken immediate preventive measures to help patient avoid coming out of their homes to the hospital but at the same time continue its daily OPD and Emergency services to reach these valued stakeholders who put their trust for quality eye care services on it. To check the increasing spread of the COVID 19 pandemic which has now slowly stepped into North Bengal, as an early measure we issued awareness creation protocol including flagging of Standee informing Corona Virus Symptoms and Precautions to be taken. The hospital also started distributing information leaflets as an early preventive action including promoting patients to avoid routine check-up and entry of patients only on the basis of emergency.

To make this process easier and informed to the patients and other stakeholders, the hospital conducted a region wide social media campaign, and direct distribution of information leaflet on COVID 19 Pandemic to all its stakeholders.

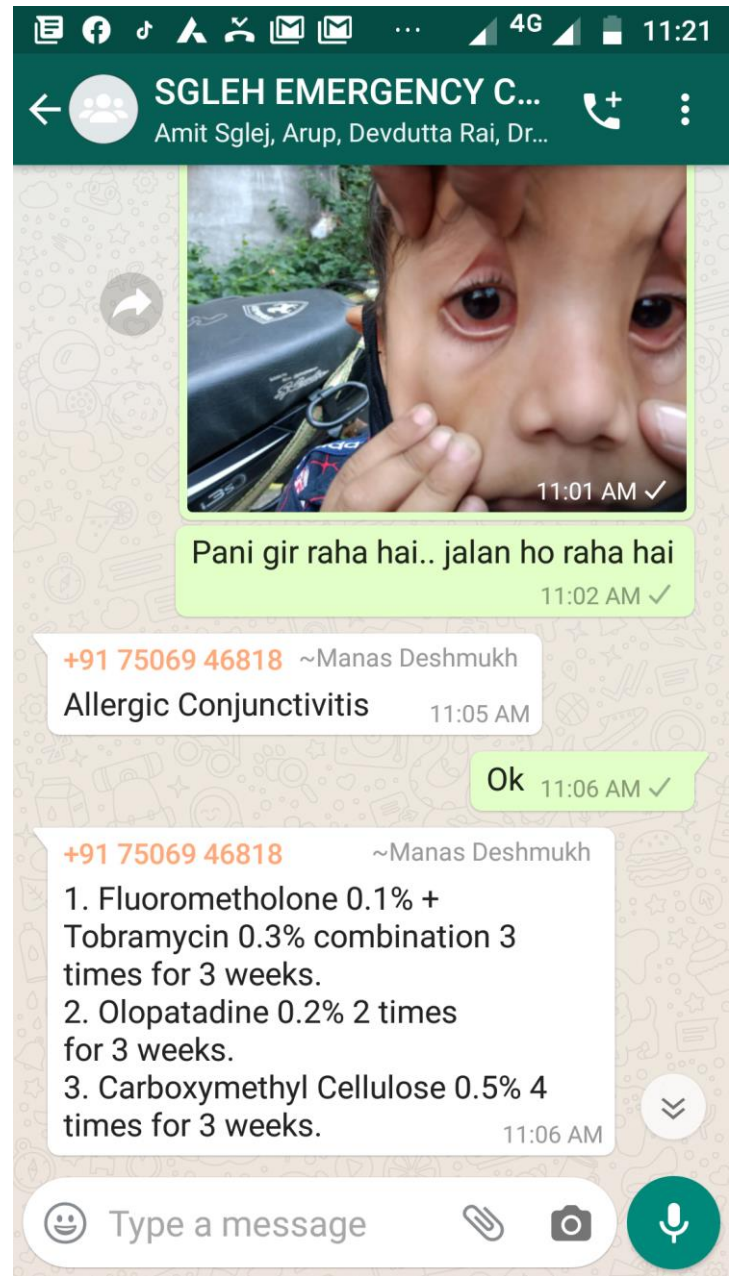
Issuing Of Emergency WhatsApp Consultation Numbers

As the emergency lockdown was implemented by the Centre, endorsed by the State to prevent the spread of COVID 19, supporting the government's measures, the hospital encouraged all its stakeholders to self-isolate and issued emergency WhatsApp consultation numbers to attend to patient ophthalmic needs until lockdown continues.

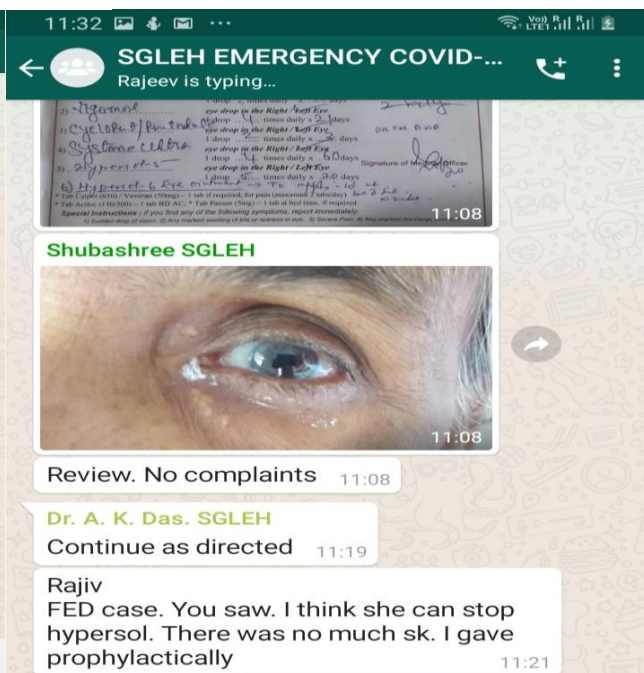
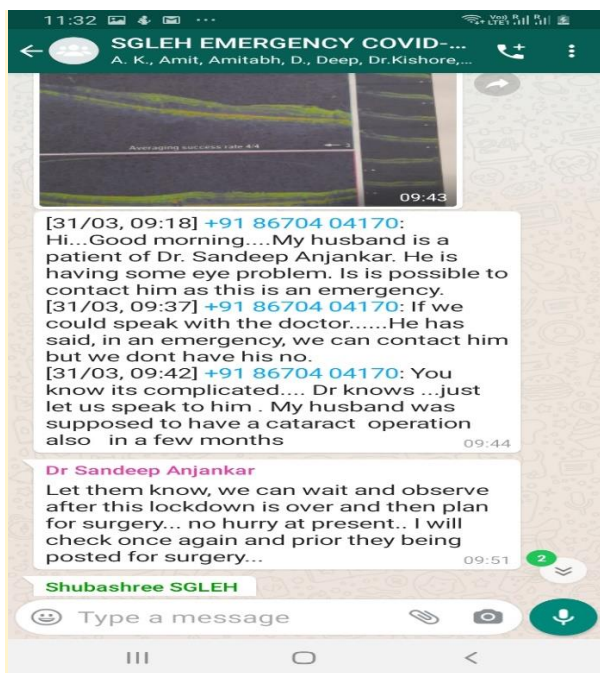
Patients are provided with thorough online counselling over phone and whatsapp is used as a tool to take patient submission for close up photograph of the eye and their symptoms. Once the required information is received it is shared with in the Doctors group where they consult and prescribe required medication. After cross verification the same is sent to the patient and medicine administration is explained properly over the phone.

In case of an emergency after pre-consultation over Phone & Whatsapp the patient is asked to visit the hospital where they are attended by our emergency on duty Staff and Doctor.

#REACHINGWHERE THERE IS NEED



FEW SCREEN SHOTS OF CONSULTATIONS





Your Routine Eye Check-Up Can Wait

COVID 19 can reach you and your family only if you come in contact of it . STAY HOME! STAY SAFE!



Protect your eyes from Infection



Viruses Don't Discriminate

Neither Should We

Your Responsible Action

If you are suffering with Fever, Loss of Breath and Spontaneous Coughing, then without await first consult your Physician. Your eye-checkup can wait.

Get yourself checked immediately and limit your movement to your home if you have travelled outside of country or have come in contact with someone who has a recent travel history.

PROTECTING YOURSELF AGAINST CORONAVIRUS

Avoid close contact with anyone showing symptoms of respiratory illness

Avoid touching your eyes, nose and mouth

Wash your hands repeatedly

Avoid touching door knobs and banisters

Wear a mask if you have developed symptoms of fever and coughing. Change daily

Cook food thoroughly

Cover your mouth and nose using your handkerchief, tissue or sleeves when you cough or sneeze

Write to us at communication@greaterlions.org or Call as at +91 97333 00090

SILIGURI GREATER LIONS EYE HOSPITAL



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